



**HealthyCT Participating Provider Update
December 31, 2015**

REMINDER

Radiology Prior Authorization Services

On **December 1, 2015**, HealthyCT partnered with eviCore healthcare to manage prior authorization for radiology services. The list of services requiring a prior authorization has **not** changed. Authorization is required for:

- CT/CTA
- MRI/MRA
- PET
- Nuclear Medicine

Authorizations may be obtained online, by phone or fax:

Log onto www.carecorenational.com

Call 1-800-298-4806

Fax an eviCore healthcare request form to 1-800-540-2406

Fax forms are available online at the web address listed above.

If you have an urgent request and services are required in less than 48 hours, please use the toll free number (1-800-298-4806) for expedited reviews. Please be sure when calling to indicate that you are calling for an authorization for medically urgent care.

Once a medical necessity review has been completed by eviCore, the outcome will be communicated to the ordering physician, facility and the HealthyCT member. Denials will include the rationale for the determination. You may request a Medical Director peer-to-peer discussion regarding the outcome of the medical necessity review.

It is your responsibility to contact eviCore healthcare regarding any changes to the place of service or the study (CPT) after the authorization has been granted.

Please note that an authorization from eviCore does not guarantee payment. Services must be covered by the plan and the member must be eligible at the time services are rendered. It is recommended that you verify member benefits with HealthyCT (1-855-208-1641). Any claims submitted for unauthorized procedures are subject to denial and the **member must be held harmless**. It is the responsibility of the performing facility to confirm that the referring physician completed the authorization process.

1-855-HLTHYCT (1-855-458-4928)

www.healthyct.org