



HealthyCT Provider Update
January 21, 2014

OPEN FOR BUSINESS: We have health plans available for individuals and businesses both on and off the Access Health CT insurance marketplace. As of mid-January, we have over 1,500 members, and that number continues to climb!

Plus, our network includes over 9,000 doctors and other healthcare providers and almost all of the state's acute-care hospitals.

WELCOME PACKETS: If you have not received it yet, you should soon receive your welcome kit, designed to help you become familiar with our systems and policies. The packet includes a Profile Sheet (**requires your review**), Quick Reference Guide, Prior Authorization List and a HealthyCT Participating Provider Window Decal. Please let us know if anything on this Profile Sheet is incomplete or inaccurate by correcting and faxing it back to us at 203-774-5727.

ONLINE RESOURCES: Check out the Provider Resources section of our website at ***healthyct.org/providers/resources*** for:

- Welcome packet materials
- Prior authorization forms
- Link to online radiology authorizations
- Provider Portal registration instructions

Register and log into our Provider Portal to look up member eligibility and more. You will need your Provider ID number which is located on your Profile Sheet – if that is not handy, please call Provider Services at

1-855-208-1641 or Provider Partnerships at 1-855-458-4928.

CLAIM SUBMISSIONS: Information on electronic claim submission is located on the Quick Reference Guide. Until you are set up for electronic claim submissions, please submit paper claims to:

HealthyCT
PO Box 33728
Attn: Claims Submissions
Indianapolis, IN 46203-0728

DID YOU KNOW? Our provider network and fee schedule are the same for all our members, regardless of where or how they enrolled.

NEED COVERAGE FOR YOUR OFFICE? We may have a health plan that's the right fit for you and your employees. Call us at **1-855-HLTHYCT (1-855-458-4928)** or visit ***healthyct.org/employers*** to learn more.

FOLLOW US: Follow us on Facebook, Twitter, LinkedIn and Google+ for all the latest HealthyCT news. You can find links to all of them on the footer on every page of our website at ***www.healthyct.org***.

EMAIL UPDATES: We can send you future provider updates by email. Just send your practice name and email address to ***marketing@healthyct.org***. We'd also love to hear feedback on what information you'd like to see in future provider updates.

Thank you for partnering with HealthyCT!

1-855-HLTHYCT (1-855-458-4928)
www.healthyct.org