



## HealthyCT Participating Provider Update November 2015

### Learn About Our New Radiology Program at an Upcoming Webinar

As mentioned in our October Newsletter, eviCore healthcare will be our new radiology vendor. Prior authorization requests will be obtained from eviCore effective November 20, 2015 for dates of service on or after December 1, 2015. Please note that this will **not** change the types of radiology services (CT/CTA, MRI/MRA, SPECT, PET, Nuclear Cardiology) currently requiring prior authorization. eviCore will provide an automated process for real-time, online prior authorizations to expedite your requests.

We invite you to attend an upcoming webinar to help ensure your understanding of the new prior authorization process for affected radiology services.

During these sessions, eviCore will detail the prior authorization requirements for our members and how to navigate their website at [www.carecorenational.com](http://www.carecorenational.com). Topics to be discussed include the new prior authorization process, how to register on the website and a review of the UM Program Quick Reference Guide. Time and participation permitting, the webinar will be followed by a question-and-answer session.

#### Register in advance

Anyone wishing to attend one of the online web orientation sessions must register in advance. Each webinar is free of charge and will last approximately one hour. We hope you're able to attend one of the webinars below. **All session times are Eastern Time. Please note that the WebEx used for the online orientation session may display Central Times.**

#### Webinar Dates:

Date	Day	Time
November 13, 2015	Friday	11:00 AM
November 16, 2015	Monday	1:00 PM
November 18, 2015	Wednesday	3:00 PM
November 20, 2015	Friday	9:00 AM
November 23, 2015	Monday	4:00 PM
December 1, 2015	Tuesday	10:00 AM
December 2, 2015	Wednesday	2:00 PM
December 3, 2015	Thursday	12:00 PM



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### **To register for and participate in a session:**

1. Once you have chosen a date and time, please go to **<http://medsolutions.webex.com/>**
2. Click on the "Training Center" tab at the top of the web page
3. Find the date and time of the conference you wish to attend by clicking the "Upcoming" tab. All of the Provider Orientation Sessions will be named "HealthyCT Radiology Provider Orientation Session."
4. Click "Register"
5. Enter the registration information

### **After you have registered for the conference, you will receive an e-mail containing:**

1. The toll-free phone number and pass code you will need for the audio portion of the conference
2. A link to the web portion of the conference
3. The conference password

### **Additional notes:**

Please keep the registration email with the link to the web conference and the call-in number for your session.

If you are unable to participate in a session at any of the times listed, you can obtain a copy of the presentation by contacting **[clientservices@evicore.com](mailto:clientservices@evicore.com)**. The presentation is in PDF format. If you need Adobe Reader, you can download it at **[www.adobe.com/products/reader/](http://www.adobe.com/products/reader/)**.