

YOUR HEALTH - YOUR PLAN. HealthyCT Participating Provider Update July 2016

HealthyCT Order of Supervision: What it Means for Our Participating Providers

The order, issued by the Connecticut Insurance Department (CID), prevents us from selling or renewing individual and group insurance coverage as of July 1. **However, the order has no immediate impact on existing subscribers, members or providers**. We'll continue to provide service, pay claims and meet our other financial obligations.

The purpose in issuing the order and assuming the supervisory role is to prevent any adverse impact on coverage, claims payments and customer service. Responsibility for most of our day-to-day operations remain with the company's management and board.

You can be assured that we'll still be here to support you and your patients with programs such as prior authorization, medical management, disease management and Provider Services.

Our members' policies will remain in effect until the end of their plan year. Individuals and families will be covered through December 31, 2016. Groups with effective dates on or before July 1, 2016 will be covered through their plan year. All policyholders must pay their premiums for continued coverage.

Thank you for participating in our network and providing quality care to our members. If you have any questions, please contact Provider Services at **1-855-208-1641**.